

Newfoundland

LAWS & ANNOUNCEMENTS

Training

May 7: Newfoundland announced that it will invest \$1.95 million to support the creation of a new artificial intelligence micro-credential training program for small and medium-sized enterprises across the province. The new program will train businesses on how to develop AI skills for performing HR, finance, customer experience and other core business functions.

Action Point: Find out how to guard against AI legal and liability risks by implementing a legally sound [workplace artificial intelligence use policy](#).

Training

May 21: Newfoundland will provide \$208,380 to fund the development of open access training “to equip restaurant staff with the tools to provide exemplary hospitality and service.” The Customer Journey – Training Program for Newfoundland and Labrador Food and Beverage Sector will be available to all food and beverage operators in the province by June 10, 2025.

Workers' Comp

May 7: WorkplaceNL began using a new two-factor authentication (2FA) security protocol to protect personal information contained in emails. From now on, companies, vendors, workers and other clients that receive an encrypted email containing personal data from the agency will have to provide 2 forms of identification to access that data.